



COVID-19 FAQ's Pertaining to Myrick Park Center Reservations

Updated: December 8, 2020



Q: Can we switch our reservation date without penalty?

A: Yes, due to COVID-19, we are now offering the flexibility to switch your date of reservation at no cost. If you are not yet ready to choose a new date, we can transfer your payments to credit to be used at a later time. Credit must be used by 12/31/21 for any date that falls prior to July 2022.

Q: Will we lose the non-refundable deposit if we need to cancel?

A: If you choose to cancel and not rebook at Myrick Park Center, you will lose your non-refundable deposit. If you re-book a different date at Myrick Park Center, we will transfer your deposit to your new date.

Q: Will we lose what we have already paid if we cancel?

A: If you choose to cancel 30 days or more prior to your date of reservation and not rebook at Myrick Park Center, 50% of your **full reservation fee** is refundable. In other words, if you've paid 100% of your reservation fee, 50% of it is refundable. If you've paid only the 50% non-refundable deposit and no additional payments beyond that, you will not receive a refund.

If you choose to cancel, you have the option to transfer your full payments to credit to be used at a later time. Credit must be used by 12/31/21 for any date that falls prior to July 2022.

Q: Can we hold a new date?

A: We cannot hold a date but we can transfer your deposit to fully reserve a new date.

Q: When is the last day possible to switch or cancel my reservation?

A: Due to COVID-19, we are allowing 2020 reservations flexibility to switch your reservation date anytime. You may cancel your reservation at anytime. 50% deposits are non-refundable but any payments made over the 50% deposit will be refunded if canceled 30 days or more prior to your date of reservation.

Q: Are we required to sign a new contract when we change our date?

A: A new contract is not required when rescheduling to a new date. We will change the date in our calendar and on your original contract once we have confirmed a new date. No changes will be made until you have received a confirmation from us via email. If you are unsure of your new date, you may transfer your payment to credit to be used at a later time. If transferring your reservation payments to credit, your contract will be canceled and you will enter into new contract when you later redeem your credit. Credit must be used by 12/31/21 for any date that falls prior to July 2022.

Q: Is there a limit to how long we can postpone our event?

A: Rescheduled dates due to COVID-19 must be rescheduled to a date falling between now and June 30, 2022.

Q: How long do I have to pick a new date if I cancel my current date and receive credit for my previous payments?

A: If you are unsure of your new date, you may transfer your payment to credit to be used at a later time. If transferring your reservation payments to credit, your contract will be canceled and you will enter into new contract when you later redeem your credit. **Credit must be used by 12/31/21 for any date that falls prior to July 2022.**